

# Cannot Record in Firefox Because Port Already In Use Problem

The following error is returned when recording in Mozilla Firefox from QA Wizard Pro or Defect Scribe:

'The port used to communicate with Firefox is already in use.'

## Cause

The default port (8182) QA Wizard Pro or Defect Scribe uses to communicate with Firefox is already in use by another application.

## Solution

Add a FirefoxPort DWORD value to the QA Wizard Pro registry key to override the port number.

**Note:** The QA Wizard Pro registry key is used for both QA Wizard Pro and Defect Scribe.

1. Click Run in the Start menu, enter regedit, and click OK. The Registry Editor opens.
2. Select the HKEY\_CURRENT\_USER\Software\Seapine Software\QA Wizard Pro key. If the key does not exist, you must add it before adding the FirefoxPort value.
3. Choose Edit > New > DWORD Value. The new value is added.
4. Name the new value FirefoxPort.
5. Select the FirefoxPort value and choose Edit > Modify.
6. Enter a port number not in use by other applications and click OK.
7. Choose File > Exit to close the Registry Editor.
8. Restart Firefox and QA Wizard Pro or Defect Scribe before recording again.

---

Article ID: 841

Last updated: 05 May, 2017

Revision: 3

QA Wizard Pro -> Cannot Record in Firefox Because Port Already In Use

<http://www.seapine.com/knowledgebase/index.php?View=entry&EntryID=841>