

Playback Fails When Running QA Wizard Pro Scripts in Minimized Remote Desktops

Problem

Playback fails when running QA Wizard Pro scripts on remote desktops or virtual machines if the remote desktop window is minimized.

Cause

QA Wizard Pro cannot interact with application windows and controls in minimized remote desktop windows.

Solution

Add a DWORD value to the Terminal Server Client registry key to allow QA Wizard Pro to interact with applications when remote desktop windows are minimized.

1. Close all open remote desktop sessions.
2. Click Run in the Start menu, enter regedit, and click OK. The Registry Editor dialog box opens.
3. Select one of the following registry keys:
 - To change the registry setting for the current user only, select HKEY_CURRENT_USER\Software\Microsoft\Terminal Server Client
 - To change the registry setting for all users, select HKEY_LOCAL_MACHINE\Software\Microsoft\Terminal Server Client
4. Choose Edit > New > DWORD Value. The new value is added.
5. Name the new value RemoteDesktop_SuppressWhenMinimized.
6. Select the RemoteDesktop_SuppressWhenMinimized value and choose Edit > Modify.
7. Enter 2 in the Value data field and click OK.
8. Choose File > Exit to close the Registry Editor.

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