

Cannot Record from QA Wizard Pro or Defect Scribe in Chrome Because Port Already in Use

Problem

The following error is returned when recording in Google Chrome from QA Wizard Pro or Defect Scribe:

'The port used to communicate with Chrome is already in use.'

Cause

The default port (8181) QA Wizard Pro or Defect Scribe uses to communicate with Chrome is already in use by another application.

Solution

Change the port number in the Chrome extension configuration file.

1. Open the QAWJSCaptureConfig.js file in the ChromeExtensions directory in the QA Wizard Pro or Defect Scribe application directory.
2. Delete '/' before the QAWJSCaptureConfig.WEBSOCKETPORT line.
3. Change the port to a number not in use by other applications.
4. Save the configuration file.
5. Restart Chrome and QA Wizard Pro or Defect Scribe before recording again.

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