

TestTrack Integration Fails

Problem

The following error is returned when configuring the TestTrack integration in QA Wizard Pro:

'Cannot retrieve the database list from the TestTrack Server.'

This can occur when you select a project or click Refresh on the TestTrack tab in the Properties dialog box, or when performing TestTrack actions in QA Wizard Pro.

Cause

There is a version conflict with the integration DLL. The DLL required to integrate QA Wizard Pro with TestTrack is version specific and is shipped with both products. The integration fails if the versions get out of sync (e.g., the version of QA Wizard Pro you are using includes the TestTrack 2008.2 DLL, but you are using TestTrack 2008.0).

Solution

Reinstall the TestTrack Client to install the correct DLL version.

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<http://www.seapine.com/knowledgebase/index.php?View=entry&EntryID=821>