

# Silverlight Applications Stop Responding in Internet Explorer When Recording or Running QA Wizard Pro Scripts

**Note:** The following information only applies to QA Wizard Pro 2016.1 and earlier.

## Problem

Recording or running scripts in QA Wizard Pro stops when testing Silverlight applications using Internet Explorer and one of the following errors is returned:

'The target application is not responding.'

or

'Error communicating with the target application.'

## Cause

The Microsoft UI Automation API may cause the application to lock up if message boxes are displayed using the `MessageBox.Show` method and the application runs in Silverlight runtime version 2 or 3.

## Solution

Upgrade to Silverlight runtime version 4 or later and record or run the script again.

---

Article ID: 820

Last updated: 07 Jun, 2017

Revision: 3

QA Wizard Pro -> Silverlight Applications Stop Responding in Internet Explorer When Recording or Running QA Wizard Pro Scripts

<http://www.seapine.com/knowledgebase/index.php?View=entry&EntryID=820>