

# Silverlight Applications Crash in Firefox When Recording or Running Scripts

**Note:** The following information only applies to QA Wizard Pro 2016.1 and earlier.

## Problem

When recording or running QA Wizard Pro scripts, Microsoft Silverlight applications running in Mozilla Firefox 3.6.4 or later crash when a message box is displayed.

## Cause

Using the MessageBox.Show method to display Silverlight message boxes causes Firefox to become unresponsive or plugins running in Firefox to crash. This is a known Firefox issue.

## Solution

Record and run scripts that test Silverlight message boxes in a [supported version of Internet Explorer](#).

You can also replace the MessageBox.Show method with a custom ChildWindow class. See the Silverlight help for information.

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<http://www.seapine.com/knowledgebase/index.php?View=entry&EntryID=811>