

QtCoreSeapineTT4.dll Error When Starting QA Wizard Pro

Note: The following information only applies to QA Wizard Pro 2011.1.x and TestTrack 2011.1.x.

Problem

After upgrading to QA Wizard Pro and TestTrack 2011.1.x, the following error is returned when starting QA Wizard Pro:

'Program cannot start because QtCoreSeapineTT4.dll on the computer gave error/failed. To resolve the issue install the program again.'

Cause

The Window PATH environment variable has a 1024 character limit. The TestTrack installer may add the TestTrack directory to the PATH variable and exceed the character limit, which prevents QA Wizard Pro from finding the TestTrack directory.

Solution

Edit the PATH environment variable so the TestTrack Client path is included in the first 1024 characters.

Note: The following steps apply to Windows XP. Refer to the Windows help if you use a different version.

1. Choose Start > Control Panel.
2. Double-click System.
3. Click the Advanced tab.
4. Click Environment Variables.
5. In the System variables list, select the Path variable and click Edit.
6. In the Variable value field, find the TestTrack path. For example, C:\Program Files\Seapine\TestTrack.
7. Cut the full TestTrack path and paste it before the first application path in the Variable value field.
Note: Application paths start with C:\Program Files. Separate the paths with a semicolon.
8. Click OK to save the changes. You may need to restart Windows for the changes to take effect.

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