

Surround SCM Integration Does Not Work if the TestTrack Client and Server are Installed on the Same Computer

Note: This information only applies to the TestTrack Pro 7.5 integration with Surround 5.0.0.

Problem

On Windows, integrating the TestTrack Pro 7.5 Client with Surround 5.0.0 does not work if the TestTrack 7.5 Server application is installed on the same computer as the client. The following error is returned:

The provider DLL could not be loaded.

Cause

The Qt libraries are not compatible between the TestTrack Pro 7.5 Server and the Surround SCM 5.0.0 integration library.

Solution

Remove the TestTrack Server application from the computer and install it on another computer, if needed.

-or-

Copy the TestTrack Client to a different directory than the TestTrack Server.

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