

# SoloBug Does Not Start if Helix ALM Not Installed

## Problem

SoloBug does not start on a Windows computer that Helix ALM is not installed on. The following error is returned when you start SoloBug:

'This application has failed to start because the application configuration is incorrect. Reinstalling the application may fix this issue.'

## Cause

The Microsoft Visual C++ 2005 Runtime Libraries, which are required to run SoloBug, are not installed.

## Solution

Download and install the [Microsoft Visual C++ Redistributable Package](#).

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