

Cannot Load Library Error Returned When Configuring Surround SCM Integration

Problem

When configuring the Surround SCM integration in Helix ALM, an error similar to the following is returned:

'Cannot load library Surround SCM SCCI.dll: The specified module could not be found.'

Cause

Helix ALM looks for the required Surround SCM SCCI library in the directory where the Surround SCM Client was last installed. If Surround SCM was uninstalled from the directory, Helix ALM cannot locate the library.

Solution

Reinstall the Surround SCM Client to update the integration DLL and then try to configure the integration in Helix ALM.

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Helix ALM (formerly TestTrack) -> Integrations -> Cannot Load Library Error Returned When Configuring Surround SCM Integration
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