

Surround SCM Not an Available Provider for Source Control Integration in TestTrack

Note: The following information only applies to TestTrack 2016.1 and earlier on Windows.

Problem

Surround SCM is not displayed in the Available Providers list is when configuring source control integration in TestTrack.

Cause

TestTrack looks for installed source control providers in the following system registry keys:

- 64-bit Windows—HKEY_LOCAL_MACHINE\Software\Wow6432Node\SourceCodeControl Provider\InstalledSCCProviders
- 32-bit Windows—HKEY_LOCAL_MACHINE\Software\SourceCodeControlProvider\InstalledSCCProviders

If the key does not have a Surround SCM entry, TestTrack does not show it as an available provider.

Solution

Run the Surround SCM installer again and make sure the option to make Surround SCM the default SCCI provider is selected to update the registry.

Article ID: 537

Last updated: 17 Jul, 2017

Revision: 5

Helix ALM (formerly TestTrack) -> Integrations -> Surround SCM Not an Available Provider for Source Control Integration in TestTrack

<http://www.seapine.com/knowledgebase/index.php?View=entry&EntryID=537>