

Prompted to Install Java Runtime When Installing Helix ALM on Mac

Problem

You are prompted to install a Java SE runtime when installing or upgrading Helix ALM on Mac.

Cause

The Helix ALM installer requires Java SE Runtime 6 to run, but it is not installed. Other versions are not supported.

Solution

Click Install to install the Java version. You can also [download the required Java version](#) from Apple.

After the Java runtime installation completes, rerun the installer to install or upgrade Helix ALM.

Article ID: 524

Last updated: 28 Apr, 2017

Revision: 4

Helix ALM (formerly TestTrack) -> Prompted to Install Java Runtime When Installing Helix ALM on Mac

<http://www.seapine.com/knowledgebase/index.php?View=entry&EntryID=524>