

# Helix ALM Add-in Installation Fails

## Problem

You are prompted to install the .NET Framework when installing the 64-bit Helix ALM Client on Windows. When installing the .NET Framework from the Helix ALM installer, the following error is returned:

'TTAddins.msi returned the error code [1603]'

## Cause

The required 64-bit .NET 2.0 Framework, which is a dependency for the TTAddins.msi installer, is not installed correctly.

## Solution

Install the [64-bit .NET 2.0 Framework](#) and run the Helix ALM installer again.

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