

Helix ALM Add-in Installation Fails

Problem

You are prompted to install the .NET Framework when installing the 64-bit Helix ALM Client on Windows. When installing the .NET Framework from the Helix ALM installer, the following error is returned:

'TTAddins.msi returned the error code [1603]'

Cause

The required 64-bit .NET 2.0 Framework, which is a dependency for the TTAddins.msi installer, is not installed correctly.

Solution

Install the 64-bit .NET 2.0 Framework and run the Helix ALM installer again.

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<http://www.seapine.com/knowledgebase/index.php?View=entry&EntryID=498>