

SSRS Reports Not Available in Helix ALM After Upgrading SQL Server

Problem

After upgrading SQL Server Reporting Services (SSRS) from 2005 to 2008, SSRS reports are not available in Helix ALM.

Cause

SQL Server 2005 and 2008 use different virtual directories. If the virtual directory parameter in the external reporting plug-in configuration file on the Helix ALM Server is not set to use the virtual directory for the updated server, Helix ALM cannot access the external reports.

Solution

Change the reportserver_vitrualdir parameter in the ttplugin.conf file to the name of the SQL Server 2008 virtual directory.

Article ID: 487

Last updated: 06 Jun, 2017

Revision: 3

Helix ALM (formerly TestTrack) -> SSRS Reports Not Available in Helix ALM After Upgrading SQL Server

<http://www.seapine.com/knowledgebase/index.php?View=entry&EntryID=487>