

# SSRS Reports Not Available in Helix ALM After Upgrading SQL Server

## Problem

After upgrading SQL Server Reporting Services (SSRS) from 2005 to 2008, SSRS reports are not available in Helix ALM.

## Cause

SQL Server 2005 and 2008 use different virtual directories. If the virtual directory parameter in the external reporting plug-in configuration file on the Helix ALM Server is not set to use the virtual directory for the updated server, Helix ALM cannot access the external reports.

## Solution

Change the reportserver\_vitrualdir parameter in the ttplugin.conf file to the name of the SQL Server 2008 virtual directory.

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