

# Helix ALM Returns a Send(): Broken Pipe Error Problem

The following error is returned when you are using the Helix ALM Client on Mac:

'An error occurred sending the request to the server. Send (): Broken pipe'

## Cause

The client times out due to inactivity and drops the connection to the Helix ALM Server.

## Solution

Restart Helix ALM to establish a new connection to the server.

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Helix ALM (formerly TestTrack) -> Helix ALM Returns a Send(): Broken Pipe Error

<http://www.seapine.com/knowledgebase/index.php?View=entry&EntryID=467>