

Helix ALM Reports Not Displayed in Safari

Problem

Helix ALM reports generated on Mac are not displayed in Safari. The report generation status dialog box closes and the Reports list window is displayed instead of the report.

Cause

The report is opened in a pop-up window, which Safari blocks by default.

Solution

Disable the Block Pop-Up Windows command in the Safari menu.

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Helix ALM (formerly TestTrack) -> Helix ALM Reports Not Displayed in Safari

<http://www.seapine.com/knowledgebase/index.php?View=entry&EntryID=459>