

New Project Not Displayed in the Helix ALM Project List

Problem

A newly created project is not displayed in the project list when logging in to Helix ALM.

Cause

When a new project is created in the Helix ALM Server Admin Utility, the logged in user is the only user added to the project. Consequently, this same user is also the only one who can see the new project in the project list when logging in to a Helix ALM client.

For example, the system administrator at WysiCorp creates a new WysiCalc project for the WysiCalc software development team. However, when team members try to log in to the WysiCalc project, it is not displayed in the projects list because they are not users in the new project.

Solution

Add additional users to the project.

1. Log in to the project with the username and password you used to create the project.
2. Choose View > Users.
3. Click Add to add a new user or click Retrieve Global User to add global users from the license server
4. Add the new users to a security group.

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