

Resolving Orphaned Workflow States

In the TestTrack workflow, when a defect, requirement, requirement document, test case, or test run cannot enter or exit a state, that state is called an orphaned state. When you review the workflow diagram, orphaned states may have arrows moving in one direction but not the other, or there may be no arrows entering or leaving the state at all.

The attached document outlines how to resolve orphaned states.

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Helix ALM (formerly TestTrack) -> Resolving Orphaned Workflow States

<http://www.seapine.com/knowledgebase/index.php?View=entry&EntryID=446>