

Cannot Perform Functions with the Helix ALM SDK

Problem

The following error is returned when you perform a request, such as `getTestCase`, using the Helix ALM SDK:

'You do not have sufficient security clearance to perform this function.'

Cause

A license is not assigned to the SOAP user or there is a problem with the logon request in the SOAP script.

Solution

1. Make sure the SOAP user can access all areas (issue management, requirements management, and test case management) using the Helix ALM Client. If they cannot, make sure a valid license is assigned to the user.
2. Make sure the SOAP script uses the `ProjectLogon` request and not the deprecated `DatabaseLogon` request.

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