

# Cannot Perform Functions with the Helix ALM SDK

## Problem

The following error is returned when you perform a request, such as `getTestCase`, using the Helix ALM SDK:

'You do not have sufficient security clearance to perform this function.'

## Cause

A license is not assigned to the SOAP user or there is a problem with the logon request in the SOAP script.

## Solution

1. Make sure the SOAP user can access all areas (issue management, requirements management, and test case management) using the Helix ALM Client. If they cannot, make sure a valid license is assigned to the user.
2. Make sure the SOAP script uses the `ProjectLogon` request and not the deprecated `DatabaseLogon` request.

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