

TestTrack Server Does Not Start at Boot Time on Linux

Problem

The TestTrack Server does not start at boot time on some Linux distributions even if the start at boot option is selected during installation.

Cause

The TestTrack Server application is not registered in the Services Manager or cannot access the required libraries.

Solution

Use the following steps to modify your Linux distribution.

SuSE

Register the TestTrack Server application in the Services Manager.

1. Open the ttstudio init script for editing.
2. Add the init info comment tag after the process and config tags.
3. Set the following parameters in the init info comment tag:
 - ◆ Provides: Server executable name. Copy from the process tag.
 - ◆ Required-Start: Listing of dependencies. The TestTrack Server does not require any dependencies, but you can add one.
 - ◆ Default-Start: TestTrack Server start runlevel. 2 3 5 is recommended.
 - ◆ Default-Stop: TestTrack Server stop runlevel. 0 6 is recommended.
 - ◆ Short-Description: Short file description. For example, Seapine TestTrack Server.
 - ◆ Description: Long file description. For example, Seapine TestTrack Server init file.

Following is an example of a complete init info comment tag:

```
### BEGIN INIT INFO
# Provides: ttserver
# Required-Start:
# Default-Start: 2 3 5
# Default-Stop: 0 6
# Short-Description: Seapine TestTrack Server
# Description: Seapine TestTrack Server init file
### END INIT INFO
```

4. Register the service by entering the following:
`/usr/lib/lsb/install_initd /etc/init.d/ttstudio.`

See [How To Create RPMs and Init Scripts That Are Compatible On Both SUSE Linux and Red Hat Linux](#) on Novell's Web site for more information.

SE Linux

SE Linux can interfere with the server startup. Do one of the following:

Modify the /etc/selinux/config file to disable SE Linux. Set SELINUX=disabled.

-or-

Add all shared Seapine libraries in /usr/lib/seapine to the texrel_shlib_t context by entering:

```
chcon -Rt texrel_shlib_t /usr/lib/seapine/*.so*
```

Article ID: 419

Last updated: 31 Dec, 2014

Revision: 2

Helix ALM (formerly TestTrack) -> TestTrack Server Does Not Start at Boot Time on Linux

<http://www.seapine.com/knowledgebase/index.php?View=entry&EntryID=419>