

Enabling Multiple Logins to TestTrack Projects

Note: This information only applies to TestTrack 7.6 and later.

Depending on project options, floating license users can log in to a TestTrack project multiple times simultaneously. TestTrack uses a floating license each time a user logs in to a project. For example, if a user logs into a project three times simultaneously using TestTrack Web, three floating licenses are used and unavailable to other users.

For example, some companies use this feature to let TestTrack Web users open multiple list windows using different columns and filters in one project.

To enable multiple logins for a project:

1. Choose Tools > Administration > Project Options.
2. Select the Client Options category.
3. Select Allow TestTrack Pro Client floating licenses users to log in multiple times to allow TestTrack Pro Client users to log in to the project multiple times. Enter the number of Maximum logins. The default is 1, which restricts TestTrack Pro Client users from logging in multiple times.
4. Select Allow TestTrack Web users to log in multiple times to allow Web users to log in to the project multiple times. Enter the number of Maximum logins.
5. Select Allow TestTrack RM Client users to log in multiple times to allow TestTrack TCM Client users to log in to the project multiple times. Enter the number of Maximum logins.
6. Select Allow TestTrack TCM Client users to log in multiple times to allow TestTrack TCM Client users to log in to the project multiple times. Enter the number of Maximum logins.

Notes

Keep the following in mind:

- The maximum login settings for the TestTrack Pro Client and TestTrack Web are independent of each other. For example, the maximum logins for Web users is 1 and for TestTrack Pro Client users is 2. The user logs in to the TestTrack Pro Client but cannot log in to TestTrack Web because multiple logins are not allowed since the maximum login is 1.
- If the maximum login for TestTrack Client users is 1 and a user attempts to log in to the project a second time using the TestTrack Client, the user cannot log in and a message displays indicating they are already logged in.
- When multiple logins are enabled for TestTrack Web, users must log out before closing the browser. If a user does not log out, the session remains active and floating licenses are not available to other users until the session times out or you manually log out the user. You can change the duration of the Web session timeout using the TestTrack Server Admin Utility.
- If the maximum logins for TestTrack Web users is 1 and a user attempts to log into the project a second time, the TestTrack Server automatically logs off the first web session and frees the floating license. If the user is editing a record and attempts to log in to the project a second time, they cannot log in and an error displays indicating the record is being edited in another client.

- TestTrack Client users who want to log in multiple times from a single computer must enable a local option to use multiple instances of TestTrack. Choose Tools > Local Options. Select Allow multiple instances of this application and click OK.
-

Article ID: 418

Last updated: 05 Jan, 2015

Revision: 2

Helix ALM (formerly TestTrack) -> Enabling Multiple Logins to TestTrack Projects

<http://www.seapine.com/knowledgebase/index.php?View=entry&EntryID=418>