

Safari WebHelp Issues

Safari has a known issue with caching JavaScript files used to display Web-based help. The help tool vendor is aware of the issue but has not yet fixed it.

You can use one of the following workarounds to view help files:

- Choose Safari > Empty Cache after opening a help page<
- Close and restart Safari to clear the cache
- Use a different browser such as Mozilla Firefox

Article ID: 412

Last updated: 31 Dec, 2014

Revision: 3

Helix ALM (formerly TestTrack) -> Safari WebHelp Issues

<http://www.seapine.com/knowledgebase/index.php?View=entry&EntryID=412>