

Context Sensitive Help Does Not Work in Internet Explorer 7

Problem

When you press F1, the help file opens but does not display the requested topic page.

Cause

IE7 removes the query string from URLs that call documents on the local file system. This is due to the tight security controls introduced in IE7.

Solution

Use the help file table of contents, index, or search to find the topic. You can also use a different browser, such as Mozilla Firefox.

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Helix ALM (formerly TestTrack) -> Context Sensitive Help Does Not Work in Internet Explorer 7

<http://www.seapine.com/knowledgebase/index.php?View=entry&EntryID=400>