

# Helix ALM Web Client Users are Prompted to Download the TTCGI

Helix ALM web client users are prompted to download the CGI program (ttcgi.exe) if the web server's CGI alias is not configured to execute scripts. The directory where ttcgi.exe resides needs to be modified to allow the execution of CGI scripts.

## IIS

1. Open the IIS Management Console.
2. Browse to your CGI alias. This alias is generally named scripts.
3. Right-click on the CGI alias and select Properties.
4. Locate and select the Execute (including scripts) option.
5. Click OK to save your changes.
6. Restart IIS.

## Apache

Following is a snapshot of Apache settings:

```
ScriptAlias /cgi-bin/ "C:/Program Files/Apache Group/Apache/cgi-bin/"
```

```
AllowOverride None
```

```
Options ExecCGI
```

```
Order allow,deny
```

```
Allow from all
```

```
AddHandler cgi-script .cgi .exe
```

Make sure you set the ExecCGI option. This option tells the alias to run scripts.

**Note:** On Unix platforms, CGI scripts require at least 755 permissions to run.

---

Article ID: 333

Last updated: 26 Apr, 2017

Revision: 3

Helix ALM (formerly TestTrack) -> Helix ALM Web -> Helix ALM Web Client Users are Prompted to Download the TTCGI

<http://www.seapine.com/knowledgebase/index.php?View=entry&EntryID=333>