

# Apple Mail Incorrectly Uses the Helix ALM Email Tracking Address

## Problem

Emails composed in Apple Mail use the Helix ALM email tracking address instead of the user's email address.

## Cause

Mail uses the last email address by default. If the last email you sent was a reply to a tracked email, Mail saves the Helix ALM email tracking address as the user's address.

## Solution

Disable smart addresses in Mail. See the Apple Mail help for information.

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