

# Helix ALM SDK Support

SOAP is a platform-independent and language-independent protocol. SOAP can be accessed using many different programming languages, but Perforce cannot provide technical support for all of these languages.

SOAP support is only provided for limited platforms and languages including C# and Visual Basic .NET.

If you require assistance with a SOAP application, you must submit all of the following information to Perforce Support:

- A small application written in one of the supporting languages that shows only an example of the error or problem
- A sample of the Helix ALM project that you used to test the sample application and that shows the error or problem. If you need to submit a project that does not contain any records, use the Helix ALM Server Admin Utility to create a project from a template.
- Information about the operating system you are using
- Detailed information about your development environment (e.g., compiler, compiler version, etc.)

See the [SDK help](#) for information.

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Helix ALM (formerly TestTrack) -> Helix ALM SDK Support

<http://www.seapine.com/knowledgebase/index.php?View=entry&EntryID=311>