

Cannot Restart Server on Linux

Problem

After stopping the following server applications on some Linux distributions, you cannot restart the them:

- Helix ALM License Server
- Helix ALM Server
- Surround SCM Proxy Server
- Surround SCM Server

Cause

The semaphore used to store the product ID process was not removed when the server stopped, which prevented the server from restarting.

Solution

Use the following commands to remove the semaphore for the server you stopped and then restart the server.

- Helix ALM License Server—\$ ipcrm -S 0x07541653
- Helix ALM Server—\$ ipcrm -S 0x07541655
- Surround SCM Proxy Server—\$ ipcrm -S 0x07541652
- Surround SCM Server—\$ ipcrm -S 0x07541654

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License Server -> Cannot Restart Server on Linux

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