

Cannot Connect to Server after Upgrading to Mac OS X 10.6

Problem

You cannot connect to PostgreSQL databases and the Helix ALM Server, Helix ALM License Server, or Surround SCM Server after upgrading to Mac OS X 10.6, and an error similar to the following is added to the server error log:

'Opening the database connection failed, could not connect to server: Connection refused.'

Cause

The postgres user was removed when the operating system was upgraded.

Solution

To re-create the default postgres user so the server can start properly, run the attached shell script as root.

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License Server -> Cannot Connect to Server after Upgrading to Mac OS X 10.6

<http://www.seapine.com/knowledgebase/index.php?View=entry&EntryID=281>