

# Cannot Connect to Server after Upgrading to Mac OS X 10.6

## Problem

You cannot connect to PostgreSQL databases and the Helix ALM Server, Helix ALM License Server, or Surround SCM Server after upgrading to Mac OS X 10.6, and an error similar to the following is added to the server error log:

'Opening the database connection failed, could not connect to server: Connection refused.'

## Cause

The postgres user was removed when the operating system was upgraded.

## Solution

To re-create the default postgres user so the server can start properly, run the attached shell script as root.

---

Article ID: 281

Last updated: 09 May, 2017

Revision: 3

License Server -> Cannot Connect to Server after Upgrading to Mac OS X 10.6

<http://www.seapine.com/knowledgebase/index.php?View=entry&EntryID=281>