

Using the License Server Communications Password

You can set a license server communications password that provides additional security by requiring the Helix ALM Server and Surround SCM Server to use the same password to communicate with the license server. If you change the communications password, you must also change the password in Helix ALM and Surround SCM. Users cannot log in if the corresponding password is not changed.

Change the password in the license server

1. Start the Helix ALM License Server Admin Utility and log in.
2. Click Server Options.
3. Click the Server category.
4. Enter the communications password in the Communications Settings area.
5. Click OK.

Enter the password in Helix ALM

1. Start the Helix ALM Server Admin Utility and log in.
2. Click Server Options.
3. Click the License Server category.
4. Enter the communications password in the Communications Password area.
5. Click OK.

Enter the password in Surround SCM

1. Start Surround SCM and log in.
2. Choose Tools > Administration > Server Options.
3. Click the License Server category.
4. Enter the communications password in the Communications Password area.
5. Click OK.

If users cannot log in to Helix ALM or Surround SCM because the communications password does not match, the administrator can use the local admin password to log in to the Server Admin Utility or Surround SCM and correct the problem. To log in using the local admin password, leave the username blank and enter the local admin password in the password field (default value is 'admin').

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<http://www.seapine.com/knowledgebase/index.php?View=entry&EntryID=260>